### INVITATION TO PROVIDE FEEDBACK

Invitation to provide feedback on barriers to transition from emergency rooms and/or hospitals

#### SHARE YOUR THOUGHTS

The University of Minnesota and the Minnesota Department of Human Services (DHS) is conducting evaluation study research by looking for people who live in Minnesota who can help them better understand the challenges children and adults who are admitted into the emergency room or hospital experience when they have problems transitioning home. There are many reasons why someone might have problems transitioning home after a visit to the emergency room or hospital. Sometimes services are not available to provide support and in other situations there may be paperwork or procedures that are slowing down someone's ability to transition home.



# YOU MAY BE ABLE TO HELP DHS UNDERSTAND THESE CHALLENGES BETTER IF YOU ARE A....

- Family member or caregiver who has a child, parent, friend, or important person in your life who has experienced barriers to transitioning home from the emergency room or hospital,
- County professional supporting people who are experiencing challenges,
- Hospital or medical personnel involved in supporting someone who is in the emergency room or hospital,
- Professional supporting children and/or adults by providing behavioral health or positive supports,
- Professionals leading or working in provider organizations who support people in residential, employment, or family/caregiver settings, and
- Advocates who are working to improve services and supports to children and adults.

### **HOW YOUR INFORMATION WILL BE USED**

You will be asked if it is okay to record and transcribe your thoughts in the focus group and interview sessions. All information gathered will be anonymous. Your name, where you are from, other people mentioned, and other details that might identify you will be removed from notes. You will have an opportunity to choose an interview format that does not involve recording, if you are more comfortable with sharing as a person takes notes. You can choose to leave the focus group or interview session at any time.

## DIFFERENT WAYS TO SHARE

 Join a 2-hour online zoom focus group with 6-8 other people who are interested in sharing their ideas:

August 20th, 12noon - 2:00pm September 10th, 5:00pm - 7:00pm

OR

 Participate in a 45-minute, one-onone phone or zoom-based webinar

Please share your contact information here if you are interested in signing up for a focus group or interview.



Or, email: jeff181@umn.edu