

## The Person-Centered Planning Process Satisfaction Survey

Facilitator's Name: \_\_\_\_\_ Date: \_\_\_\_\_

Case Study Number/Initials of Focus Person: \_\_\_\_\_

*Circle the number that best fits your satisfaction with the following:*

1= Not at all   2=A little bit   3=Quite a bit   4=Completely

1. How well prepared was the facilitator to conduct the meeting?	1 2 3 4
2. How well did the focus person appear to be prepared for his/her planning meeting?	1 2 3 4
3. How well did the facilitator appear to know and have an understanding of the focus person?	1 2 3 4
4. How much was the pace of the meeting appropriate for people there?	1 2 3 4
5. How well did the facilitator make clear the roles and responsibilities of people at the meeting for developing the plan?	1 2 3 4
6. How well did the facilitator keep the meeting focused on the positive?	1 2 3 4
7. How well did the planning process "flow" at a pace comfortable for the focus person?	1 2 3 4
8. To what extent was enough time spend in the planning session for the focus person and his/her team to develop a good plan?	1 2 3 4
9. How flexible was the facilitator in scheduling a meeting that was convenient for you?	1 2 3 4
10. How satisfied were you with the way the facilitator ran the meeting?	1 2 3 4
11. How well did the facilitator make sure that the focus person's choices and points of view were listened to and considered by others?	1 2 3 4
12. How much were the points of view of other people at the meeting listened to and considered?	1 2 3 4
13. How well did the focus person share his/her ideas, preferences, and dreams about the future?	1 2 3 4
14. How well was the facilitator able to get everyone working together to help make sure the planning process worked well?	1 2 3 4
15. How well did the planning session cover all of the important information about the focus person?	1 2 3 4
16. How well did the meeting give you an idea about what the focus person would like his/her future to be like?	1 2 3 4
17. How well did the facilitator make sure that all of the people at the planning meeting other than the focus person took part in developing the plan?	1 2 3 4
18. How well did the meeting identify what is most important to the focus person?	1 2 3 4
19. How active was the focus person in developing his/her own plan?	1 2 3 4

20. How well did the facilitator encourage the group to be creative and think about nontraditional ways of supporting the focus person?	1 2 3 4
21. Based on what the focus person said during the meeting, how well does the plan developed reflect what he/she wants?	1 2 3 4
22. How well did the facilitator address issues of health and safety during the meeting?	1 2 3 4
23. How well do you think the plan developed will help the focus person make progress toward reaching his/her personal dreams and goals?	1 2 3 4
24. How clear are you about what you need to do to put the plan into action?	1 2 3 4
25. How easy is the plan to understand?	1 2 3 4
26. How satisfied are you with the plan that was developed?	1 2 3 4
27. How much did money, finances, or a lack of these things play a role in the plan that was developed?	1 2 3 4
28. How much was the financial information needed to make decisions about supports available at the planning meeting?	1 2 3 4
29. How hopeful and excited for the focus person were you when you left the meeting?	1 2 3 4
30. How willing would you be to recommend this facilitator to other people with disabilities and their families?	1 2 3 4
31. How different was the process used in this meeting from planning meetings you have attended for the focus person in the past?	1 2 3 4
32. Were the people you wanted to be members of the focus person's circle there at the meeting?	1 2 3 4

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