

Strategic Ways to Listen and Support

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Wellness Manager- Behavioral Supports



Context



**Vulnerable Adult
Mandated Reporting**



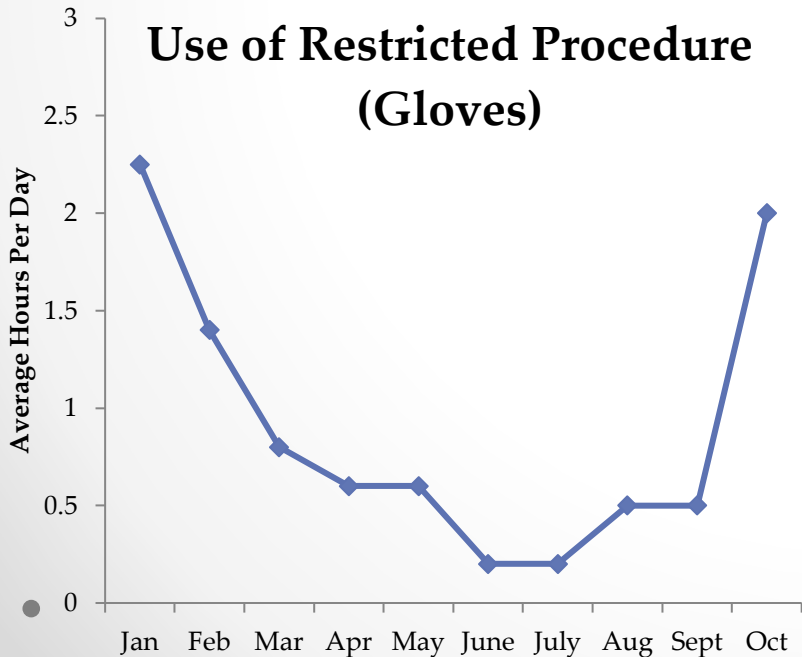
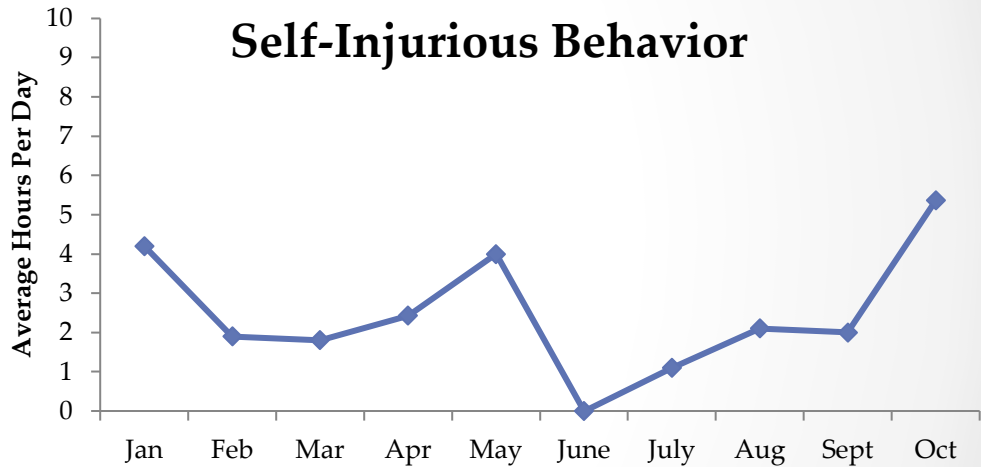
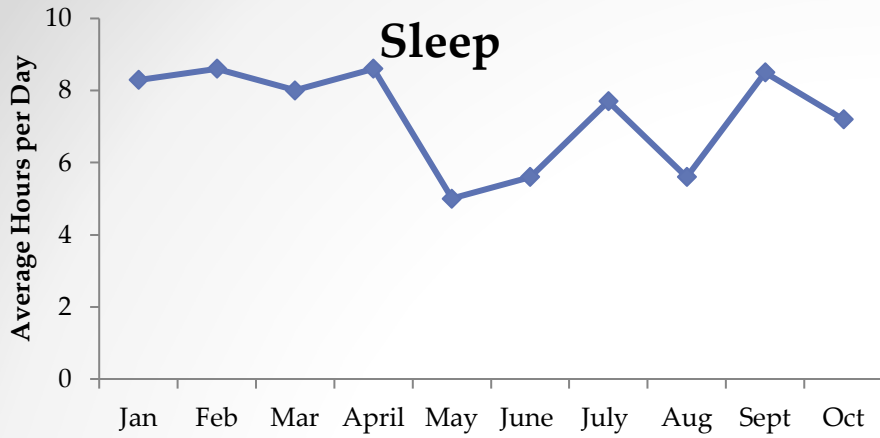
July, 2015



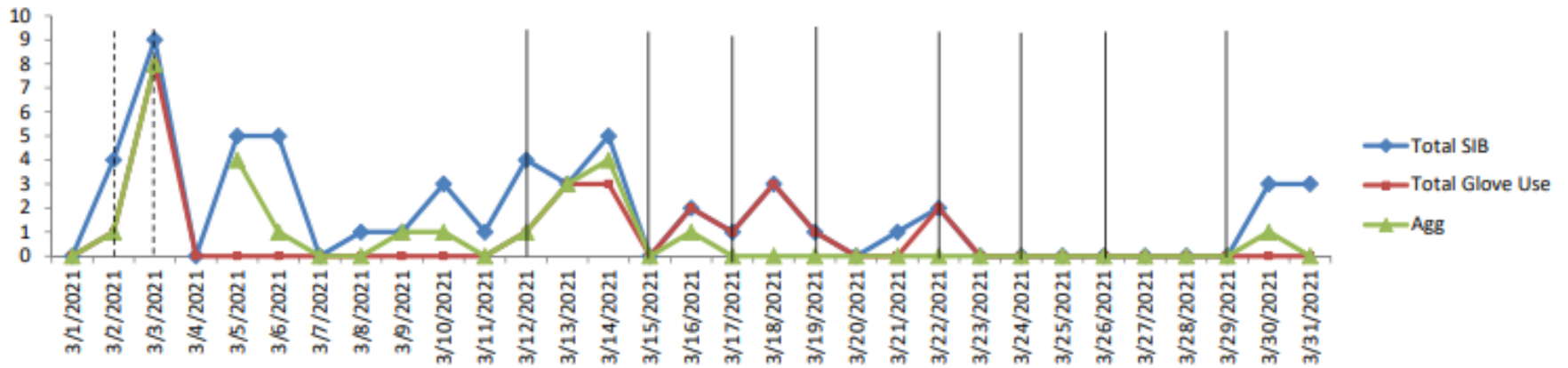
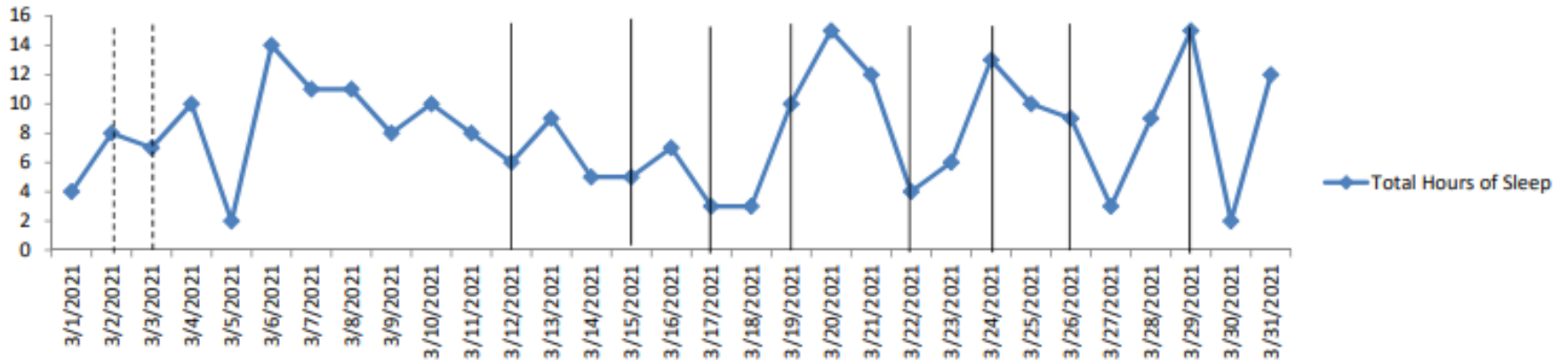
How would you define
success in supporting
this person and their
team?

- A decrease in SIB?
- Removal of the restrictive procedure?
- A
- m
- C
- m
- Increase in "typical" sleep patterns?
- A decrease in hospitalizations?

**Anyone feeling
overwhelmed??**



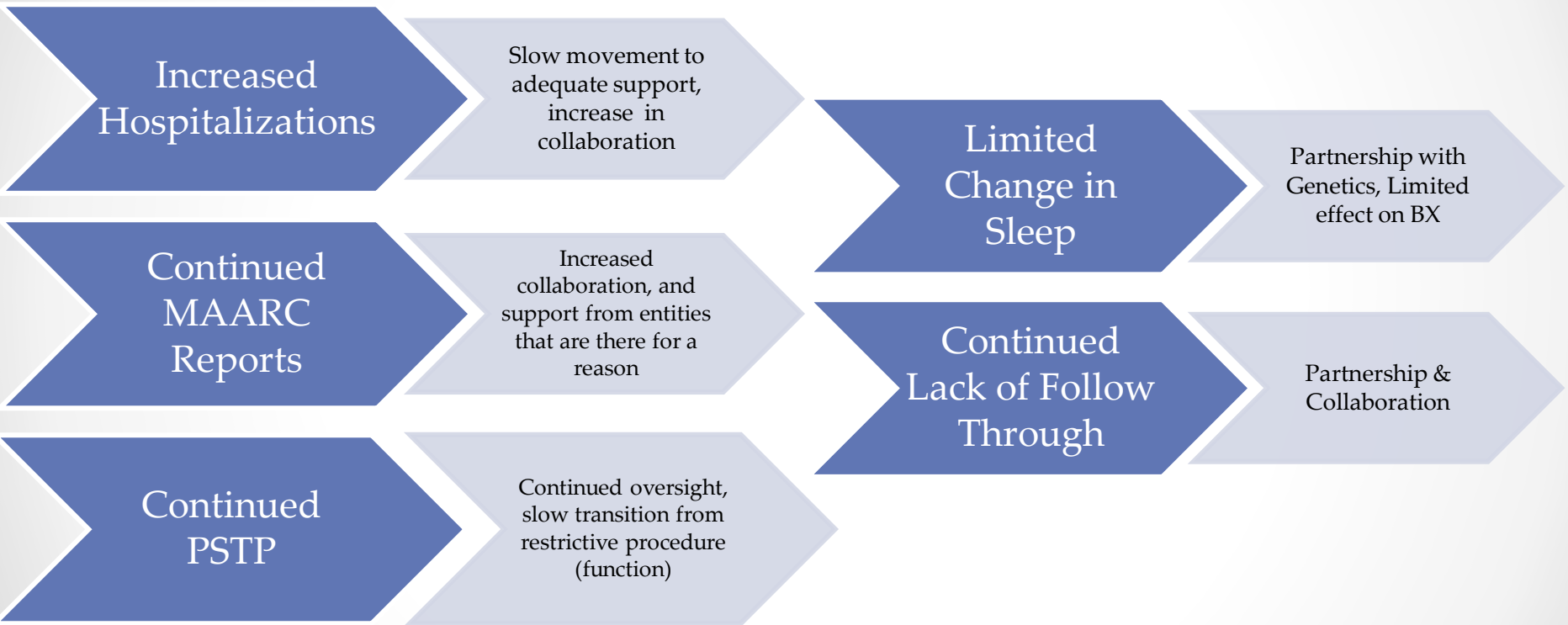
March 2021 Data



Dates marked:

- 3/1/2021 – physical appointment with primary care physician for ECT pre-op
- 3/2/2021 – Vascular scan of hands to identify any concerns with circulation in the hands due to safety glove use and SIB.
- 3/12/2021 – Began ECT – continued to attend on 3/15, 3/17, 3/19, 3/22, 3/24, 3/26, 3/29

The REAL Process



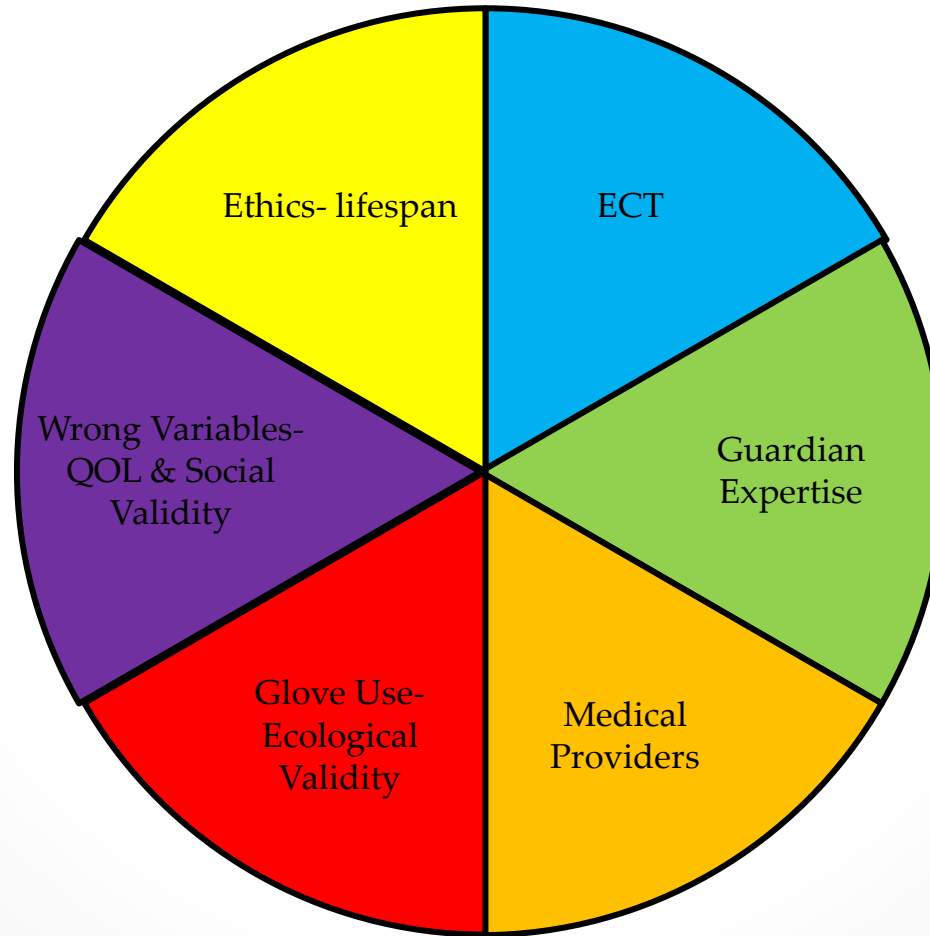
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ME



"The problem with your reasoned solutions is they don't fit my preconceived notions of the problems."

Changing Our Perception



Successful?

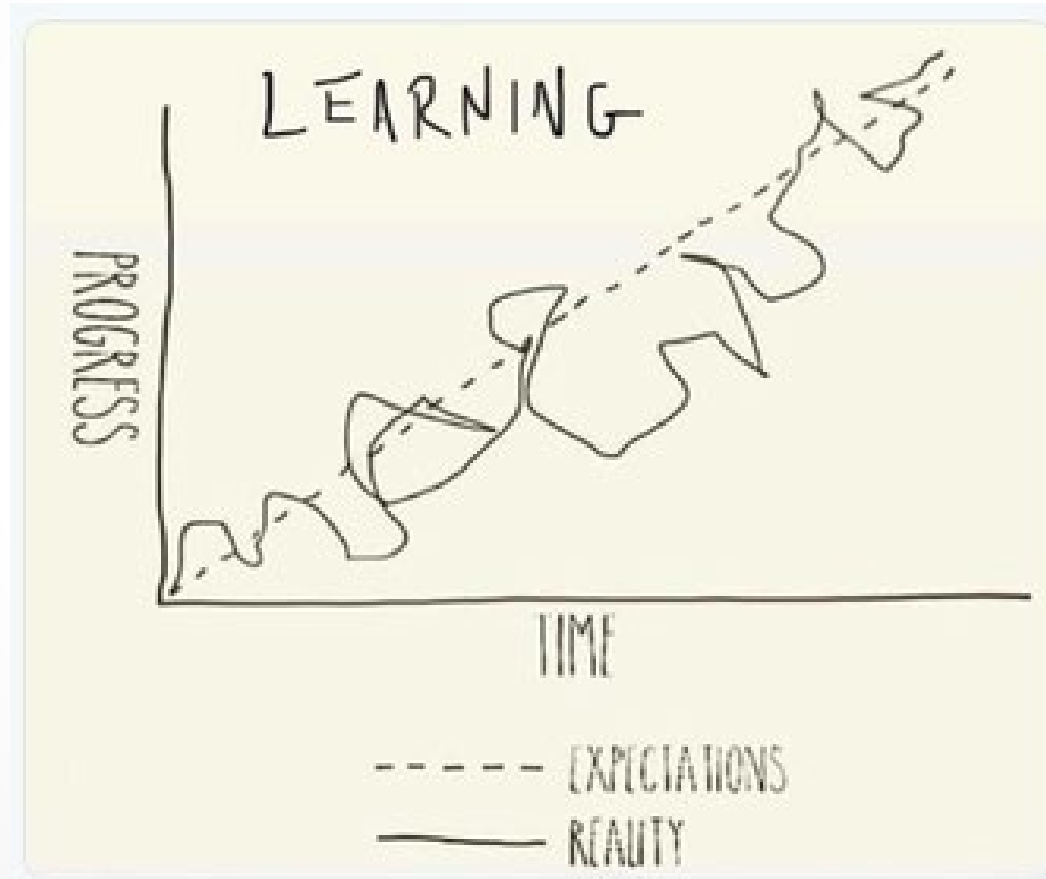


QUALITY OF LIFE /SOCIAL VALIDITY

- Increased Cognition/Engagement
 - “I want Shrimp”, “Lets go”, “I want yellow shirts”
- Processing Trauma
 - Vocalizing Emotions
 - Stable/Safe Environment
- Increased Social Engagement
 - Weekday visits, Planning trips to family member’s house

- Sleep is still not “typical”
- SIB still occurring
- Restricted Procedure in place

Big Takeaways



Thank You!

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