

Outcome Statements for Integrated Person-Centered Practices and Positive Behavior Support



Outcome Statements

- **Outcomes for People Who Receive Support:**

- All people will lead a meaningful life.

- **Outcomes for Employees/Staff:**

- Employees will use person-centered thinking as their first language.
- Employees will demonstrate the core values in all areas of service delivery and in their interactions with each other.

- **Outcomes for Organization:**

- Trillium Services will invest the time and resources to make sure it has the adequate numbers of staff trained in positive support.
- Trillium Services will invest in their employees through coaching, mentoring, training, and facilitating person-centered thinking skills.

- **Outcomes for Community:**

- The community embraces its role as a natural support.
- Trillium will offer opportunities for community members to be educated in person centered practices.

Outcome Statements

People Supported

- The people we support will direct their care, choice of treatment team members, and their goals to live a self-defined life of success and wellbeing
- The people we support will invite their family, friends, community members, and other supports to join them on their life journey

Employees/Staff

- As individuals, we feel confident with Person-Centered Thinking, are sufficiently supported, and trusted to take action

Outcome Statements

Organization

- Our organization will embrace and promote a culture of Person-Centered Thinking

Community

- Increase awareness of overall wellbeing by creating more equality between physical and behavioral health through education, integration, Person-Centered Thinking and Positive-Based Interactions

**Person Centered
Thinking Corner**

**What is
Person
Centered
Thinking?**

**Person Centered
Thinking (PCT)**
underlies and guides
respectful listening
which leads to actions,
resulting in people who:

**-Have positive control
over the life they desire
and find satisfying**

**-Are recognized and
valued for their
contributions (current
and potential) to their
communities and**

**-Are supported in a web
of relationships, both
natural and paid within
their communities _____**

Outcomes for People Who Receive Support:

- I make meaningful contributions to my community.
- I am who I want to be, not who others expect me to be.

Outcomes for Employees/Staff:

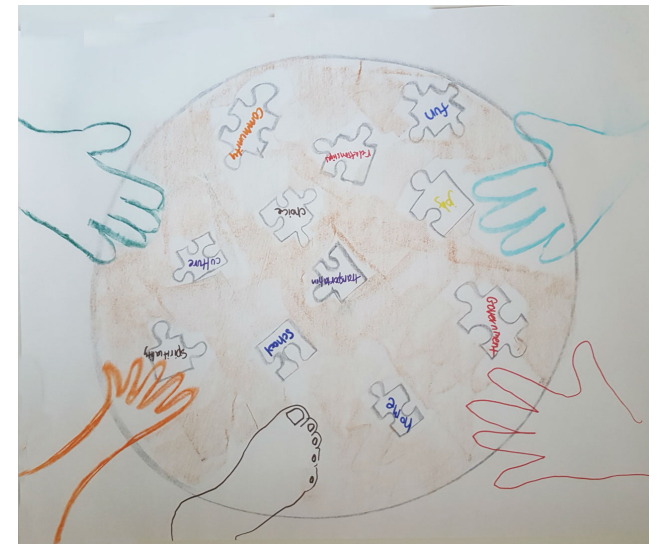
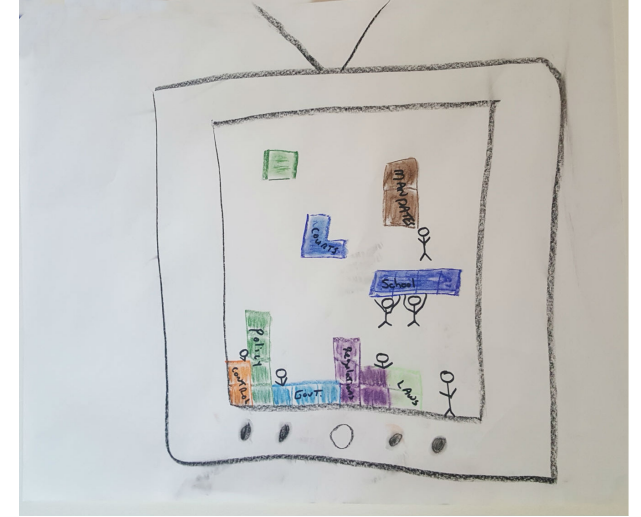
- We are honest, have integrity, and are respectful of others.
- We have time to spend with people to really listen and intentionally engage with the people and partners.

Outcomes for Organization:

- People are our priority and we value and take time to see and understand others' perspectives.
- People are our priority.

Outcomes for Community:

- Inclusive collaborative community campaign.
- There are no “those” people. No more us and them.



Establishing the Vision: Public Health Outcomes Statements

People Who Receive Support:

- People are feeling a part of the community
- Have enough supports available so people who receive services can succeed

Employees/Staff:

- Leadership works to balance the important “to’s” of staff vs. the important “for’s” for the agency
- Staff are willing to adapt to others’ to’s and for’s

Public Health Outcomes Statements (Continued)

Organization

- The organization will empower people to succeed in reaching goals that are important to them
- The organization will foster better relationships with other community partners

Community

- The community members will work, live and play with each other side by side
- The community will provide more inclusive services with less stigma